



2007 Accomplishments

2007 has been an active year for the Diversity and Quality Team. Most of the Team's efforts have been focused on further establishing working relationships with Service Groups and programs. Some of the year's accomplishments include:

Team Accomplishments

- Conducted the annual Diversity and Quality Team Service Group Review (for a copy see: (http://www.mchealth.org/dqt/documents/service_group_eval_07.pdf)
- Developed Business Partnership goals with each Service Group to serve as a basis for common work between the Department Leadership Team and DQT.
- Presented a Health Inequity Training and an update on the Interview Questions to the Manager/ Supervisor meeting
- Welcomed Tricia Tillman as co chair of the Diversity and Quality Team
- Welcomed new members Ben Duncan, Elizabeth Hughes, and Rachael Banks

Hosted Program and initiative discussions including:

Health Department Branding with Kalissa Canyon-Scopes
The Health Equity Initiative with Tricia Tillman, Angie Thompson and Mia Ramirez
Language Services with Carmen Costan
Disabilities and Diversity with Marjoree McGee and Pam Ballentine
Health Promotion Framework with Noelle Wiggins
Political Savvy/ Strategic Adeptness with Robert Phillips
Cultural Competence and Quality with James Mason (Mgr. of Diversity Education & Cultural Competence at Providence Health)
Succession Planning with Chareundi Van-Si

Subcommittees:

- The Health Inequity and Quality subcommittee developed the Health Inequity Training which has been presented to a number of Health Department work groups, the Multnomah County Board of Commissioners, the City/County Diversity Conference and the Oregon Public Health Association.
- The Internal Workforce Development subcommittee has collected over 150 interview questions which can be used to support the hiring process with attention to diversity.
- The Communications subcommittee coordinated the McCoy and East County display windows so that programs and important events have been highlighted throughout the year. They also revised the DQT brochure, sent out a monthly calendar of events and submitted articles to the Notes from the Director on issues of diversity and quality.