

## Inequity & Quality Team

### Subcommittee Work Plan 2007 – 2009

Subcommittee Name: Health Inequities and Quality

Committee Members: Marco Reyes, Consuelo Saragoza, Nicole Dino, Sandy Johnson, Shireen Khormooji, Ben Duncan, Rachael Smith, Hasan Bader, Tricia Tillman & LaRisha Baker

Committee Purpose: To support and positively influence programs to address health inequities.

Goal	Activities	Measurable Outcomes	Status
1. Encourage Health Department management to continue to address health inequities in quality management plans.	Annually review data on diversity and health disparities in Service Group Evaluation Tool	A Completed Service Group Evaluation Tool Report to Director	In development
2. Increase knowledge of health inequities and promote health equity in the Health Department and in the community.	<ul style="list-style-type: none"> <li>• Implement health inequity training focusing on: a) how health inequities are identified b) the multiple causes of health inequities, c) how to impact inequities</li> <li>• Work with department leadership to address health inequities</li> <li>• Facilitate dialogues around documentary “Un-</li> </ul>	Get feedback from staff to incorporate into policy recommendations for improvement in how we	Ongoing...first training conducted march 07

	<p>Natural Causes”</p> <ul style="list-style-type: none"> <li>• Support health inequity programs to share their learning’s with other departments and the community</li> </ul>	address health inequity	
3. Make sure cultural competency is understood and incorporated into the work of the health department	<ul style="list-style-type: none"> <li>• Increase the cultural competency of staff</li> <li>• Employees attend BPAD series</li> <li>• Coordinate with communications committee to promote cultural materials.</li> <li>• Article in Notes from the Director</li> </ul>		In development
4. Define “Quality”	Quality is defined by customer experience and is the sum of all the features and characteristics of a program, process, relationship, or service.	Customer feedback	In development